




















Agenda : Amadeus Ticketing Reissue, ATC, EMD

- Day 1** Introduction of Ticket Reissue
IATA Rules
Airline Information for Reissuance (HE ETT)
 Amadeus's entries for Ticket Reissue
 Reissue steps for Totally unused
Exercise
- Day 2** Reissue steps for Partially used
 Rules/conditions for Partially used
 Update/Manual TST
 Void/Cancel after ticket has been reissued
Exercise
Amadeus Ticket Changer (ATC)
 ATC revalidation and Reissue rules
 ATC prerequisites and preconditions
 ATC Reissue entries
 ATC process
 ATC pricing reject
- Day 3** Electronic Miscellaneous Document (EMD)
 Introduction
 EMD Creation
 EMD Pricing
 Display of TSM-P Pricing Record
 Create Fare Element
 EMD Issuance
 Display of EMD Record
 EMD Passenger Receipt
 Sale Report